

# When Knowledge Walks: How To Develop an Effective Exit Knowledge Capture Process

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Many organizations face the real prospect of serious knowledge loss when people leave, for whatever reason. An Exit Interview conducted with a knowledge focus is hailed as one way of capturing leaver’s knowledge before they go. But is it “too little, too late”? This K-Guide describes an approach and methods for capturing key knowledge as part of a wider ranging ‘exit process’. Done systematically the use of this approach can minimize the impact of losing key people.

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