

Knowledge Management Assessment

A Practical Tool from *David Skyrme Associates*

Most organizations already have some level of knowledge management activity, even if it is not organized on a formal basis. This tool provides a set of diagnostic questions so that you can benchmark where your organization is along ten critical success dimensions for knowledge management. It is an effective tool to use at the beginning of a knowledge initiative and thus develop priorities. Used regularly it provides a check of overall progress. The tool also includes explanatory material, exemplars of world-class practice, practical guidance and sample results.

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Other Tools / Guides in this Series

- Knowing What You Know (how to conduct a knowledge audit)
- KM Benefits Tree (full guide with checklists)
- KM Benefits Tree (template only)*
- Knowledge Usage Template*
- The 10Ps of Internet Marketing

Those tools denoted with * are available free. Others can be purchased online. Details and downloads of these and other *Instant Knowledge* items are available from the *Knowledge Connections* web-site:

<http://www.skyrme.com/tools/index.htm>

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